

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

## Provider Activity

| Monthly Trend | Measure         | Actual | 1 Yr Ago | Variance % |   |
|---------------|-----------------|--------|----------|------------|---|
|               | Unique Clients  | 800    | 894      | -11%       | ▼ |
|               | Admits          | 611    | 644      | -5%        |   |
|               | Discharges      | 586    | 645      | -9%        |   |
|               | Service Hours   | 1,894  | 3,171    | -40%       | ▼ |
|               | Bed Days        | 5,281  | 3,775    | 40%        | ▲ |
|               | S.Rehab/PHP/IOP | 527    | 1,583    | -67%       | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type       | Level of Care Type   | #   | %     |
|--------------------|----------------------|-----|-------|
| <b>Addiction</b>   | Outpatient           | 434 | 45.7% |
|                    | IOP                  | 262 | 27.6% |
|                    | Residential Services | 142 | 15.0% |
|                    | Case Management      | 88  | 9.3%  |
| <b>Forensic SA</b> | Case Management      | 23  | 2.4%  |

## Consumer Satisfaction Survey

(Based on 426 FY15 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness |                      | 88%         | 80%    | 93%       |
| ✓ Participation in Treatment  |                      | 88%         | 80%    | 92%       |
| ✓ Respect                     |                      | 86%         | 80%    | 91%       |
| ✓ Overall                     |                      | 86%         | 80%    | 91%       |
| ✓ Access                      |                      | 86%         | 80%    | 88%       |
| ✓ General Satisfaction        |                      | 85%         | 80%    | 92%       |
| ✓ Outcome                     |                      | 81%         | 80%    | 83%       |
| ✓ Recovery                    |                      | 80%         | 80%    | 79%       |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Client Demographics

| Age               |     |     |           | Gender                          |     |     |           |
|-------------------|-----|-----|-----------|---------------------------------|-----|-----|-----------|
|                   | #   | %   | State Avg |                                 | #   | %   | State Avg |
| 18-25             | 107 | 13% | 13%       | Male                            | 630 | 79% | 58%       |
| 26-34             | 265 | 33% | 22%       | Female                          | 169 | 21% | 42%       |
| 35-44             | 218 | 27% | 19%       |                                 |     |     |           |
| 45-54             | 147 | 18% | 24%       |                                 |     |     |           |
| 55-64             | 54  | 7%  | 17%       |                                 |     |     |           |
| 65+               | 6   | 1%  | 5%        |                                 |     |     |           |
| Ethnicity         |     |     |           | Race                            |     |     |           |
|                   | #   | %   | State Avg |                                 | #   | %   | State Avg |
| Non-Hispanic      | 586 | 73% | 75%       | White/Caucasian                 | 399 | 50% | 66%       |
| Hisp-Puerto Rican | 175 | 22% | 12%       | Black/African American          | 209 | 26% | 16%       |
| Hispanic-Other    | 33  | 4%  | 6%        | Other                           | 185 | 23% | 13%       |
| Hispanic-Cuban    | 4   | 1%  | 0%        | Am. Indian/Native Alaskan       | 4   | 1%  | 0%        |
| Hispanic-Mexican  | 1   | 0%  | 1%        | Hawaiian/Other Pacific Islander | 2   | 0%  | 0%        |
| Unknown           | 1   | 0%  | 5%        | Unknown                         | 1   | 0%  | 3%        |
|                   |     |     |           | Asian                           |     |     | 1%        |
|                   |     |     |           | Multiple Races                  |     |     | 1%        |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 17     | 30       | -43%       | ▼ |
| Admits         | 9      | 19       | -53%       | ▼ |
| Discharges     | 8      | 17       | -53%       | ▼ |
| Service Hours  | 21     | 59       | -64%       | ▼ |

## Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 96%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 0%     | 33%       |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   |     | 67%                |
| Discharges | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   |     | 67%                |

■ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 6      | 75%      | 50%    | 72%       | 25% ▲          |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                  |                    | 13     | 76%      | 60%    | 63%       | 16% ▲          |
| ✓ Self Help                       |                    | 11     | 65%      | 60%    | 59%       | 5%             |
| ✓ Employed                        |                    | 4      | 24%      | 20%    | 14%       | 4%             |
| ● Stable Living Situation         |                    | 5      | 29%      | 80%    | 35%       | -51% ▼         |

## Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 9      | 90%      | 90%    | 78%       | 0%             |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 15     | 35       | -57% ▼     |
| Admits         | 10     | 9        | 11% ▲      |
| Discharges     | 3      | 17       | -82% ▼     |
| Service Hours  | 54     | 256      | -79% ▼     |

Data Submission Quality

| Data Entry                       | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data                  | 100%   | 99%       |
| On-Time Periodic 6 Month Updates | N/A    | 74%       |

Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 67%                |
| Services   |     |     |     | 33%                |

1 or more Records Submitted to DMHAS

Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 1      | 33%      | 50%    | 44%       | -17% ▼         |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Self Help                         |                    | 10     | 67%      | 60%    | 73%       | 7%             |
| Stable Living Situation           |                    | 13     | 87%      | 80%    | 81%       | 7%             |
| Employed                          |                    | 3      | 20%      | 20%    | 17%       | 0%             |

Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 12     | 100%     | 90%    | 76%       | 10%            |

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 17 Active Standard Case Management Programs

## Case Management 931480

Wellmore (Morris Foundation Inc)

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 57     | 51       | 12% ▲      |
| Admits         | 34     | 14       | 143% ▲     |
| Discharges     | 25     | 30       | -17% ▼     |
| Service Hours  | 138    | 276      | -50% ▼     |

### Data Submission Quality

| Data Entry                          | Actual | State Avg |
|-------------------------------------|--------|-----------|
| Valid NOMS Data                     | 100%   | 99%       |
| On-Time Periodic<br>6 Month Updates | 0%     | 74%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   |     | 67%                |

■ 1 or more Records Submitted to DMHAS

### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 16     | 64%      | 50%    | 44%       | 14% ▲          |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 52     | 91%      | 80%    | 81%       | 11% ▲          |
| ✓ Employed                        |                    | 17     | 30%      | 20%    | 17%       | 10%            |
| ● Self Help                       |                    | 27     | 47%      | 60%    | 73%       | -13% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 29     | 88%      | 90%    | 76%       | -2%            |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 17 Active Standard Case Management Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 11     | 9        | 22%        | ▲ |
| Admits         | 6      | 7        | -14%       | ▼ |
| Discharges     | 7      | 6        | 17%        | ▲ |
| Bed Days       | 420    | 235      | 79%        | ▲ |

Data Submitted to DMHAS by Month

|            | Jul         | Aug         | Sep         | % Months Submitted |
|------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | 100%               |
| Discharges | <div></div> | <div></div> | <div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲

 > 10% Over

▼

 < 10% Under

Actual

|

 Goal

✓

 Goal Met

●

 Below Goal

\* State Avg based on 7 Active Shelter Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 68     | 38       | 79%        | ▲ |
| Admits         | 54     | 33       | 64%        | ▲ |
| Discharges     | 49     | 31       | 58%        | ▲ |
| Bed Days       | 1,471  | 586      | 151%       | ▲ |

Data Submitted to DMHAS by Month

|            | Jul         | Aug         | Sep         | % Months Submitted |
|------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | 100%               |
| Discharges | <div></div> | <div></div> | <div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲

 > 10% Over

▼

 < 10% Under

Actual

|

 Goal

✓

 Goal Met

●


 Below Goal

\* State Avg based on 7 Active Shelter Programs

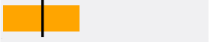

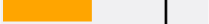
## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16     | 26       | -38% ▼     |
| Admits         | 4      | 9        | -56% ▼     |
| Discharges     | 6      | 8        | -25% ▼     |
| Service Hours  | 18     | 105      | -83% ▼     |


## Discharge Outcomes

|                                    | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 5      | 83%      | 50%    | 44%       | 33% ▲          |


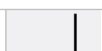
## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Employed                        |  | 6      | 38%      | 20%    | 17%       | 18% ▲          |
| ✓ Self Help                       |  | 11     | 69%      | 60%    | 73%       | 9%             |
| ● Stable Living Situation         |  | 7      | 44%      | 80%    | 81%       | -36% ▼         |







## Service Utilization


|                              | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 9      | 90%      | 90%    | 76%       | 0%             |

## Data Submission Quality

| Data Entry        | Actual  | State Avg |
|-------------------|---|-----------|
| ✓ Valid NOMS Data |  | 99%       |
| On-Time Periodic  | Actual  | State Avg |
| 6 Month Updates   |  | 74%       |

## Data Submitted to DMHAS by Month

|            | Jul   | Aug   | Sep | % Months Submitted |
|------------|---|---|-----|--------------------|
| Admissions |    |    |     | 67%                |
| Discharges |    |    |     | 67%                |
| Services   |  |  |     | 67%                |

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

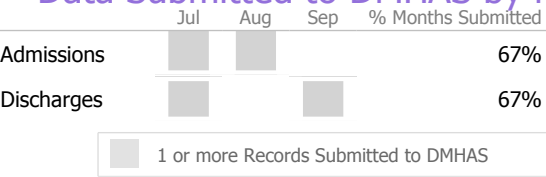


\* State Avg based on 17 Active Standard Case Management Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 7      | 8        | -13%       | ▼ |
| Admits         | 3      | 5        | -40%       | ▼ |
| Discharges     | 5      | 4        | 25%        | ▲ |
| Bed Days       | 344    | 300      | 15%        | ▲ |

Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs



Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 1      | 27       | -96%       | ▼ |
| Admits         | -      | 11       | -100%      | ▼ |
| Discharges     | -      | 12       | -100%      | ▼ |
| Bed Days       | 92     | 1,278    | -93%       | ▼ |

Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

 > 10% Over

 < 10% Under

 Actual

 Goal

 Goal Met

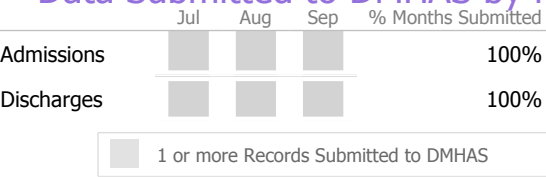
 Below Goal

\* State Avg based on 14 Active Recovery House Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 47     | 15       | 213%       | ▲ |
| Admits         | 27     | 7        | 286%       | ▲ |
| Discharges     | 24     | 9        | 167%       | ▲ |
| Bed Days       | 2,132  | 688      | 210%       | ▲ |

Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7      | 21       | -67% ▼     |
| Admits         | -      | 11       | -100% ▼    |
| Discharges     | 6      | 8        | -25% ▼     |
| Service Hours  | 9      | 108      | -92% ▼     |

Data Submission Quality

| Data Entry                       | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data                  | 100%   | 96%       |
| On-Time Periodic 6 Month Updates | N/A    | 33%       |

Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 6      | 100%     | 50%    | 72%       | 50% ▲          |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed                          |                    | 4      | 57%      | 20%    | 14%       | 37% ▲          |
| Stable Living Situation           |                    | 6      | 86%      | 80%    | 35%       | 6%             |
| Social Support                    |                    | 4      | 57%      | 60%    | 63%       | -3%            |
| Self Help                         |                    | 3      | 43%      | 60%    | 59%       | -17% ▼         |

Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 1      | 100%     | 90%    | 78%       | 10%            |



\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

| Measure                   | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients            | 6      | 13       | -54% ▼     |
| Admits                    | 5      | 10       | -50% ▼     |
| Discharges                | 4      | 8        | -50% ▼     |
| Service Hours             | 36     | 34       | 4%         |
| Social Rehab/PHP/IOP Days | 0      | 0        |            |

## Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 97%       |
| Valid TEDS Data | 100%   | 99%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 33%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 96%       |
| SA Screen Complete | 100%   | 96%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 97%       |
| Valid Axis V GAF Score | 100%   | 97%       |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   |     | 67%                |
| Discharges | ■   | ■   |     | 67%                |
| Services   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully      |                    | 4      | 100%     | 50%    | 61%       | 50% ▲          |
| ● Follow-up within 30 Days of Discharge |                    | 3      | 75%      | 90%    | 51%       | -15% ▼         |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested                         |                    | 6      | 100%     | 75%    | 87%       | 25% ▲          |
| ✓ Abstinence/Reduced Drug Use          |                    | 4      | 67%      | 55%    | 46%       | 12% ▲          |
| ✓ Stable Living Situation              |                    | 6      | 100%     | 95%    | 88%       | 5%             |
| ✓ Improved/Maintained Axis V GAF Score |                    | 3      | 75%      | 75%    | 81%       | 0%             |
| ● Self Help                            |                    | 2      | 33%      | 60%    | 32%       | -27% ▼         |
| ● Employed                             |                    | 0      | 0%       | 50%    | 34%       | -50% ▼         |

## Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 2      | 100%     | 90%    | 74%       | 10%            |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 50 Active Standard IOP Programs

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 45     | 51       | -12% ▼     |
| Admits         | 28     | 37       | -24% ▼     |
| Discharges     | 22     | 36       | -39% ▼     |
| Service Hours  | 113    | 173      | -34% ▼     |

## Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 97%       |
| Valid TEDS Data | 91%    | 93%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 41%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 96%       |
| SA Screen Complete | 100%   | 96%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 98%       |
| Valid Axis V GAF Score | 100%   | 96%       |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

## Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 11     | 50%      | 50%    | 56%       | 0%             |

## Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 44     | 98%      | 75%    | 84%       | 23% ▲          |
| Abstinence/Reduced Drug Use          |                    | 33     | 73%      | 55%    | 50%       | 18% ▲          |
| Stable Living Situation              |                    | 45     | 100%     | 95%    | 83%       | 5%             |
| Employed                             |                    | 24     | 53%      | 50%    | 39%       | 3%             |
| Self Help                            |                    | 8      | 18%      | 60%    | 19%       | -42% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 14     | 64%      | 75%    | 53%       | -11% ▼         |

## Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 18     | 78%      | 90%    | 74%       | -12% ▼         |

## Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 24     | 86%      | 75%    | 76%       | 11% ▲          |

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

## Program Activity

| Measure                   | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients            | 256    | 283      | -10%       |
| Admits                    | 174    | 192      | -9%        |
| Discharges                | 170    | 174      | -2%        |
| Service Hours             | 95     | 184      | -48% ▼     |
| Social Rehab/PHP/IOP Days | 527    | 1,583    | -67% ▼     |

## Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 100%   | 97%       |
| ✓ Valid TEDS Data        | 100%   | 99%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        | 100%   | 33%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     | 100%   | 96%       |
| ✓ SA Screen Complete     | 100%   | 96%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 97%       |
| ✓ Valid Axis V GAF Score | 100%   | 97%       |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully      |                    | 92     | 54%      | 50%    | 61%       | 4%             |
| ● Follow-up within 30 Days of Discharge |                    | 53     | 58%      | 90%    | 51%       | -32% ▼         |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested                         |                    | 253    | 97%      | 75%    | 87%       | 22% ▲          |
| ✓ Abstinence/Reduced Drug Use          |                    | 163    | 63%      | 55%    | 46%       | 8%             |
| ● Stable Living Situation              |                    | 244    | 94%      | 95%    | 88%       | -1%            |
| ● Employed                             |                    | 85     | 33%      | 50%    | 34%       | -17% ▼         |
| ✓ Improved/Maintained Axis V GAF Score |                    | 129    | 75%      | 75%    | 81%       | 0%             |
| ● Self Help                            |                    | 75     | 29%      | 60%    | 32%       | -31% ▼         |

## Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 23     | 25%      | 90%    | 74%       | -65% ▼         |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 50 Active Standard IOP Programs

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 390    | 474      | -18% ▼     |
| Admits         | 249    | 277      | -10%       |
| Discharges     | 253    | 281      | -10%       |
| Service Hours  | 1,410  | 1,975    | -29% ▼     |

## Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 97%       |
| Valid TEDS Data        | 87%    | 93%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 67%    | 41%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | 99%    | 96%       |
| SA Screen Complete     | 99%    | 96%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 99%    | 98%       |
| Valid Axis V GAF Score | 99%    | 96%       |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 127    | 50%      | 50%    | 56%       | 0%             |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested                         |                    | 390    | 98%      | 75%    | 84%       | 23% ▲          |
| ✓ Abstinence/Reduced Drug Use          |                    | 308    | 77%      | 55%    | 50%       | 22% ▲          |
| ✓ Stable Living Situation              |                    | 379    | 95%      | 95%    | 83%       | 0%             |
| ● Employed                             |                    | 131    | 33%      | 50%    | 39%       | -17% ▼         |
| ● Self Help                            |                    | 81     | 20%      | 60%    | 19%       | -40% ▼         |
| ● Improved/Maintained Axis V GAF Score |                    | 134    | 52%      | 75%    | 53%       | -23% ▼         |

## Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 138    | 91%      | 90%    | 74%       | 1%             |

## Service Engagement

| Outpatient                          | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days |                    | 217    | 88%      | 75%    | 76%       | 13% ▲          |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14     | 11       | 27% ▲      |
| Admits         | 8      | 3        | 167% ▲     |
| Discharges     | 4      | 4        | 0%         |
| Bed Days       | 822    | 688      | 19% ▲      |

## Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 99%       |
| Valid TEDS Data | 100%   | 100%      |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 10%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 95%       |
| SA Screen Complete | 100%   | 95%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 100%      |

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | 1   | 1   | 1   | 100%               |
| Discharges | 1   | 1   | 1   | 100%               |

1 or more Records Submitted to DMHAS

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 3      | 75%      | 70%    | 69%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 4      | 100%     | 85%    | 92%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 0      | 0%       | 90%    | 59%       | -90% ▼         |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Abstinence/Reduced Drug Use          |                    | 6      | 43%      | 70%    | 66%       | -27% ▼         |
| ✓ Improved/Maintained Axis V GAF Score |                    | 4      | 100%     | 95%    | 87%       | 5%             |

## Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 8    | 94 days | 0.6      | 112%     | 90%    | 95%       | 22% ▲          |

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs